

Connect Series Data

The data collected by the Connect all-in-one audio and video conferencing device may vary by version and model. For details, please refer to the product User Manual and the User Service Agreement. In general, the product data and related service data processed by the all-in-one audio and video conferencing device are as follows:

1. Product Data

During the usage of this product, data related to its performance, usage and surrounding environment will be acquired, generated or collected, including device identification information, system version, usage status of meeting functions, network connection status data, as well as operation events such as crash logs and device logs, so as to ensure normal operation and support troubleshooting.

Data	Type of Data	Format	Estimated Volume	Capable of Generating Data Continuously and in Real-Time	Where the Data Is Stored	Duration of Data Retention	How the User May Access the Data	How the User May Retrieve the Data	How the User May Erase the Data
Serial Number	Device Identification Information	String	~20 B	No	Device (local)	Product lifecycle	Device / Touch Panel – Settings – About	Screenshot or transcription of the interface	Not applicable (factory-hardcoded device identifier; cannot be deleted)
Model	Device Identification Information	String	~10 B	No	Device (local)	Permanently	Device / Touch Panel – Settings – About	Screenshot or transcription of the interface	Not applicable (factory-hardcoded device identifier; cannot be deleted)
Firmware Version	Device Identification Information	String	~10 B	No	Device (local)	Until the next update	Device / Touch Panel – Settings – About	Screenshot or transcription of the interface	Not supported to delete separately (overwritten with firmware update)
Speaker Volume	Audio Settings Data	Numeric (0–100)	~4 B	Yes	Device (local)	Real-time update	Device screen	Screenshot or transcription of the	Factory reset

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							interface	interface	
Group Framing / 8K Gallery Mode	Device Status Data	Enum	~4 B	No	Device (local)	Until the next change	Device screen interface	Screenshot or transcription of the interface	Factory reset
Speakerphone Mode Status	Device Status Data	Boolean	~4 B	Yes	Device (local)	Real-time update	Device screen interface	Screenshot or transcription of the interface	Not applicable (real-time transient; no deletion required)
Whiteboard Mode Status	Device Status Data	Boolean	~4 B	Yes	Device (local)	Real-time update	Device screen interface	Screenshot or transcription of the interface	Not applicable (real-time transient; no deletion required)
LAN / Wi-Fi / Bluetooth Connection Status	Connection Status Data	Boolean/Enum	~4 B	Yes	Device (local)	Real-time update	Device screen interface	Screenshot or transcription of the interface	Not applicable (real-time transient; no deletion required)

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Power-On/Off Timestamp	Device Status Data	Timestamp	~8 B/event	No	Device local / cloud (actively uploaded by the user)	Until memory is full and the oldest is overwritten	Apply via email / data request form	Apply via email / data request form	Clear local data via factory reset; the cloud copy can be deleted via email / data request form
Crash Log	Diagnostic Data	Text	~10 KB/event	No	Device local / cloud (actively uploaded by the user)	Until memory is full and the oldest is overwritten	Apply via email / data request form	Apply via email / data request form	Clear local data via factory reset; the cloud copy can be deleted via email / data request form
Device Log	Diagnostic Data	Text/JSON	~1 KB/event	No	Device local / cloud (actively uploaded by the user)	Until memory is full and the oldest is overwritten	Apply via email / data request form	Apply via email / data request form	Clear local data via factory reset; the cloud copy can be deleted via email / data request form
Device Operation Event	Diagnostic	JSON	~100	No	Device local / cloud	Account	Apply via email /	Apply via email / data	Clear local data via factory

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Tracking	Data		KB/day		(automatically uploaded after collection)	lifetime	data request form	request form	reset; the cloud copy can be deleted via email / data request form
Firmware Update Record	Device Data	JSON	~200 B/event	No	Backend server	Permanently until deletion is requested	Apply via email / data request form to the data holder	Apply via email / data request form to the data holder	Apply via email / data request form to the data holder to delete

2. Related Service Data

This product does not provide services through a companion mobile app or desktop software. This product does not generate any related service data as defined in the Data Act (data generated by the built-in meeting software, such as Tencent Meeting, DingTalk, Feishu, and Zoom Rooms is processed by the respective platforms).